

## Tips for Students

**CONNECT** – visit your instructors during office hours or gather with classmates to form a study group. Meet with student services staff to learn how you can achieve your goals. Ask tons of questions. Everyone wants to help. Let them.

**MAKE A FRIEND** – introduce yourself to your classmates and get to know them. It helps to share an experience with others.

**ATTEND A WORKSHOP** – your success depends on your attitude and level of commitment. Tap into your creativity, learn strategies for success, or network to find new career pathways.

## Academic Resources

[2021-2022 Academic Calendar](#)

EdReady - [English/Math Readiness](#)

GCF Learn Free - [Develop Skills & Advance](#)

MyUH - [Students Services Portal](#)

STAR Coaches - [Video Tutorials](#)

[Tutor.com - 24/7 Online Tutoring](#)

UH Online - [List of Distance Ed Programs](#)

## Community Resources

[HawCC Community Support Resources](#)

[Goodwill Hawai'i](#)

[Hawai'i Food Basket](#)

[HOPE Services Hawai'i](#)

[Neighborhood Place of Kona](#)

[PATCH Hawai'i - Supporting Child Care Needs](#)

[Waipahu Community School for Adults](#)

## Pāalamanui: Staff

### Dana Aina

Coordinator / Academic Counselor

[Ēlama Project](#) | [Hilo One](#)

808.969.8865 | [aina808@hawaii.edu](mailto:aina808@hawaii.edu)

### Pearla Haalilio

Student Services Specialist

808.969.8824 | [haalilio@hawaii.edu](mailto:haalilio@hawaii.edu)

### Wendy Medeiros

Office Assistant III

808.969.8816 | [wendymed@hawaii.edu](mailto:wendymed@hawaii.edu)

### Katherine “Kawehi” Nguyen

College Readiness & Retention Facilitator

Early College / Running Start

808.969.8820 | [kknguyen@hawaii.edu](mailto:kknguyen@hawaii.edu)

### Carrie Kuwada Phipps

Educational Specialist

[University Center, West Hawai'i](#)

Serving All of Hawai'i Island

808.969.8808 |

[carriekp@hawaii.edu](mailto:carriekp@hawaii.edu)

### Ian Hirakawa

Academic Advisor (all majors)

808.969.8816 | [ian31@hawaii.edu](mailto:ian31@hawaii.edu)

### Position Vacant (TBA)

Academic Counselor (all majors)

\*PAL-OSS supports students with Admissions, Advising, Counseling, Orientation, Registrantion, and Referrals; available Laptop/WIFI Hotspot Loans; and more!



UNIVERSITY of HAWAII®  
HAWAII COMMUNITY COLLEGE  
PĀALAMANUI

Hawai'i Community College - Pāalamanui

PO Box 1327

Kailua Kona, HI 96745-1327

## Office of Student Services

Pāalamanui Campus, Ēlama Bldg

Tel: 808.969.8816 | Fax: 808.209.8022

[paloss@hawaii.edu](mailto:paloss@hawaii.edu)

[hawaii.hawaii.edu/palamanui](http://hawaii.hawaii.edu/palamanui)

## Support Services

&

## Student Success

## Resources

*For Current Students*

*Including Running Start & Early College*



UNIVERSITY CENTER, WEST HAWAII'Ī

A UNIVERSITY of HAWAII® EDUCATION CENTER

[Non-Discrimination Statement](#)  
[Title IX and Other UH System Policies](#)

## Support Services

### Business Office/Cashier

Emelda Alaoan | [emelda@hawaii.edu](mailto:emelda@hawaii.edu)

Pāalamanui Campus, Ēlama Bldg  
808.969.8814 | Fax: 808.209.8021

### Counseling, Advising & Support Services

HawCC-Hilo, Bldg 379 #5A  
808.934.2720 | [hawccssc@hawaii.edu](mailto:hawccssc@hawaii.edu)

### Financial Aid Office

HawCC-Hilo, Bldg 378  
808.934.2712 (main line)  
[hawccfao@hawaii.edu](mailto:hawccfao@hawaii.edu)

- Calla Luera (last names: A-G)  
808.934.2715 | [cluera@hawaii.edu](mailto:cluera@hawaii.edu)
- Sheena Mathews (last names: K, M-R)  
808.934.2716 | [smathews@hawaii.edu](mailto:smathews@hawaii.edu)
- Chelsie Rapoza (last names: H-J, L, S-Z)  
808.934.2717 | [rapozac@hawaii.edu](mailto:rapozac@hawaii.edu)

### Hā'awi Kōkua Center (Disability Services)

Mari Giel, MHRM, Coordinator/Counselor  
HawCC-Hilo, Bldg 379  
808.934.2725 | [marigiel@hawaii.edu](mailto:marigiel@hawaii.edu)

### HINET Workforce Ed. & Training Support

Craig Mitchell, Coordinator  
HawCC-Manono, Bldg 379A #3  
808.934.2689 | [myhinet@hawaii.edu](mailto:myhinet@hawaii.edu)

### Kō Education Center

Support Services in Honoka'a  
Testing, Placement Services, Laptop/WIFI HotSpot Loans  
808.775.8890 | [koed@hawaii.edu](mailto:koed@hawaii.edu)

## Support Services, Cont.

### Mental Wellness & Personal Development

Kate De Soto, LCSW, MH Therapist  
HawCC-Hilo, Bldg 379  
808.934.2706 | [mwpd@hawaii.edu](mailto:mwpd@hawaii.edu)

### Career and Job Development Center

HawCC-Hilo, Bldg 388, Rm. 104  
808.934.2720 | Fax: 808.934.2721

### Kūlia Support Project

Technology & Study Skills Coaching  
808.956.2240 | [kuliasp@hawaii.edu](mailto:kuliasp@hawaii.edu)

### Veterans Support/Special Populations

Warren "Wailani" Walker, Counselor  
HawCC-Hilo, Bldg 379A  
808.934.2702 | [warrenwa@hawaii.edu](mailto:warrenwa@hawaii.edu)

### Helpful Mobile Apps and Sites

Adobe Fill & Sign - [Android](#) | [iOS](#)  
LumiSight UH - [Android](#) | [iOS](#)  
[UH File Drop](#) - Submit Files Securely

## Scholarship Resources

[AAUW of Kona](#)  
[ACF Kona Kohala Chefs \(Culinary @ Pāalamanui\)](#)  
[Alu Like - Hana Lima \(Native Hawaiian\)](#)  
[Hawai'i CC - Types of Aid](#)  
[Hawai'i Community Foundation](#)  
[Hawai'i Education Association](#)  
[Kamehameha Schools \(Native Hawaiian\)](#)  
[OHA Scholarship List \(Native Hawaiian\)](#)  
[RISE Project of Hawai'i](#)  
[UH Federal Credit Union \(UHFCU\)](#)  
[UH System Scholarship Search](#)

## Campus Resources

### Hale Kea Advancement and Testing Center

HawCC-Hilo, Bldg 387  
Testing, Placement Services, Laptop/WIFI HotSpot Loans  
808.934.2540 | [halekea@hawaii.edu](mailto:halekea@hawaii.edu)

### I Ola Hāloa Center for Hawai'i Life Styles

HawCC-Hilo, Bldg 380 #34  
Computer Lab, Mentoring, Workshops,  
Tutoring: 'Ōlelo/Hula/Cultural Arts/HAW/HWST  
808.934.2600 | [ioh@hawaii.edu](mailto:ioh@hawaii.edu)

### Pāalamanui Library/Learning Center

HawCC-Pāalamanui, Kaliko Bldg  
Tutoring, Testing, and Placement Services  
808.969.8830

### University of Hawai'i Hilo (UHH)

- [Bookstore](#)  
808.932.7394 | [hilobook@hawaii.edu](mailto:hilobook@hawaii.edu)
- [Edwin H. Mookini Library](#)  
Resources & Services: eBooks/Journals/Media/News  
808.932.7286 | [mookini@hawaii.edu](mailto:mookini@hawaii.edu)

## Distance Ed (DE) Resources

### The Learning Center (TLC)

UH Hilo | 808.934.2530

- [Virtual Help Desk](#) | password: tutor  
Mon-Thu 9am-3pm, Fri 9a-1p
- [Equipment Loans](#) | [DE Learner Laptop Request](#)

### Hawai'i CC - Distance Education Resources

### Honolulu CC - iKEA Workshop Series

### University of Hawai'i - IT Services (ITS) Help Desk

**Laulima/Tech Support: available 24/7 including holidays**

808.956.8883 | [help@hawaii.edu](mailto:help@hawaii.edu)

- [Laulima Support for Students](#)