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Spring 2020 Student Feedback Survey - Hawaiʻi Community College Results

The public results are available below. The results will be shared through Aug 15, 2020. If you need help, please contact **support@surveyshare.com**

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1) In Spring 2020, how many of your classes were changed from on-campus to online or remote teaching as a result of COVID-19?

III Graph this question

Option	# Responses	Response %
5 or more	28	14.14%
4	32	16.16%
3	36	18.18%
2	45	22.73%
1	31	15.66%
Not applicable	26	13.13%
1 skipped this question	Total responses 198	99.50%

2) Since the Spring Break transition in classes, how challenging have the following factors been for you to continue your education?

	Not challenging at all	Somewhat challenging	Extremely challenging	Not applicable	Total	
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0 skipped this question	Total responses 199	100.00%
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	Not challenging at all	Somewhat challenging	Extremely challenging	Not applicable	Total
Having reliable internet connection for school work	92 (46.23%)	79 (39.70%)	25 (12.56%)	3 (1.51%)	199
Having access to computer, laptop or tablet for school work	142 (72.08%)	39 (19.80%)	13 (6.60%)	3 (1.52%)	197
Having space to study	84 (42.64%)	70 (35.53%)	39 (19.80%)	4 (2.03%)	197
Collaborating with other students	50 (25.25%)	71 (35.86%)	67 (33.84%)	10 (5.05%)	198
Communicating with instructors	83 (41.92%)	85 (42.93%)	27 (13.64%)	3 (1.52%)	198
Using Laulima	141 (71.21%)	40 (20.20%)	11 (5.56%)	6 (3.03%)	198
Using library resources	77 (38.89%)	48 (24.24%)	34 (17.17%)	39 (19.70%)	198
Using tutoring services	61 (31.44%)	43 (22.16%)	34 (17.53%)	56 (28.87%)	194
Accessing disabilities services	70 (36.27%)	16 (8.29%)	12 (6.22%)	95 (49.22%)	193
Non-school issues, such as housing, food, child care and healthcare	52 (26.53%)	64 (32.65%)	47 (23.98%)	33 (16.84%)	196
0 skipped this question			Tot	al responses 199	100.00%

3) Since Spring Break, how difficult has it been for you to access services from the college in Lill Graph this question each of the following areas?

	Not at all difficult	Somewhat difficult	Extremely difficult	Not applicable	Total
Mental health services	54 (27.55%)	23 (11.73%)	11 (5.61%)	108 (55.10%)	196
Financial aid services	63 (32.14%)	44 (22.45%)	18 (9.18%)	71 (36.22%)	196
Business office, e.g. payment counter	77 (39.29%)	29 (14.80%)	11 (5.61%)	79 (40.31%)	196
Academic advising services	82 (41.21%)	49 (24.62%)	19 (9.55%)	49 (24.62%)	199
Student activities	47 (23.86%)	29 (14.72%)	33 (16.75%)	88 (44.67%)	197

0 skipped this question	Total responses 199	100.00%
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	Not at all difficult	Somewhat difficult	Extremely difficult	Not applicable	Total	
Career services	50 (25.64%)	27 (13.85%)	18 (9.23%)	100 (51.28%)	195	
Internships, practicum placements or clinicals	42 (21.54%)	19 (9.74%)	18 (9.23%)	116 (59.49%)	195	
0 skipped this question			Total responses 199			

4) Are you planning to enroll for the Fall 2020 term?

III Graph this question

Option	# Responses	Response %
Yes, I have already registered. (skip to question 6)	121	60.80%
Yes, I am planning to enroll.	28	14.07%
No, because I am graduating. (skip to question 6)	21	10.55%
No.	8	4.02%
I don't know.	21	10.55%
0 skipped this question	Total responses 199	100.00%

	Not at all	Somewhat	Very much	Total
My Spring semester grades	27 (50.00%)	15 (27.78%)	12 (22.22%)	54
Financial aid package offered by the college	27 (52.94%)	12 (23.53%)	12 (23.53%)	51
Personal finances	21 (38.89%)	13 (24.07%)	20 (37.04%)	54
Concerns about health and safety (e.g., Coronavirus)	26 (48.15%)	14 (25.93%)	14 (25.93%)	54
Preference for face-to-face classes on campus	22 (40.74%)	12 (22.22%)	20 (37.04%)	54
Concerns about taking online classes	24 (44.44%)	9 (16.67%)	21 (38.89%)	54
Child care availability	44 (83.02%)	6 (11.32%)	3 (5.66%)	53
Family responsibilities (e.g., caregiver)	30 (56.60%)	14 (26.42%)	9 (16.98%)	53
Other issues - please list other issues in the comment box	26 (74.29%)	2 (5.71%)	7 (20.00%)	35
145 skipped this question [View Comments (8)]			Total responses 54	27.14%

6) Please answer these questions for your <u>courses that were converted</u> to an online or remote teaching delivery mode after Spring Break.

Ⅲ Graph this question

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	N/A	Total
9 skipped this question					Total res	ponses 190	95.48%

		-					
	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	N/A	Total
My instructors have used technology effectively to keep me engaged.	84 (44.21%)	64 (33.68%)	14 (7.37%)	15 (7.89%)	7 (3.68%)	6 (3.16%)	190
My instructors have been responsive and available to answer my questions.	88 (47.06%)	58 (31.02%)	14 (7.49%)	13 (6.95%)	7 (3.74%)	7 (3.74%)	187
I have been able to learn effectively despite the sudden transition to online learning.	62 (32.80%)	46 (24.34%)	26 (13.76%)	21 (11.11%)	23 (12.17%)	11 (5.82%)	189
This college has done a good job of helping me to continue my education in spite of the changes in instruction that have happened because of the COVID-19 pandemic.	76 (40.21%)	55 (29.10%)	24 (12.70%)	10 (5.29%)	15 (7.94%)	9 (4.76%)	189
9 skipped this question					Total res	ponses 190	95.48%

7) What is the most important thing that the college could do to help you be successful in classes which are offered online or remotely?

Option	# Responses	Response %
Responded	138	69.35%
Did not respond	61	30.65%
61 skipped this question	Total responses 138	69.35%
[View Responses]		

8) What has been your biggest challenge during the disrupted portion of the semester?

Option	# Responses	Response %
Responded	155	77.89%
Did not respond	44	22.11%
44 skipped this question	Total responses 155	77.89%
[View Responses]		

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