Tips for Students

CONNECT – visit your instructors during office hours or gather with classmates to form a study group. Meet with student services staff to learn how you can achieve your goals. Ask tons of questions. Everyone wants to help. Let them.

MAKE A FRIEND – introduce yourself to your classmates and get to know them. It helps to share an experience with others.

ATTEND A WORKSHOP – your success depends on your attitude and level of commitment. Tap into your creativity, learn strategies for success, or network to find new career pathways.

Academic Resources

2021-2022 Academic Calendar
EdReady - English/Math Readiness
GCF Learn Free - Develop Skills & Advance
MyUH - Students Services Portal
STAR Coaches - Video Tutorials
Tutor.com - 24/7 Online Tutoring
UH Online - List of Distance Ed Programs

Community Resources

HawCC Community Support Resources
Goodwill Hawai‘i
Hawai‘i Food Basket
HOPE Services Hawai‘i
Neighborhood Place of Kona
PATCH Hawai‘i - Supporting Child Care Needs
Waipahu Community School for Adults

Pälamanui: Staff

Dana Aina
Coordinator / Academic Counselor
Élama Project | Hilo One
808.969.8865 | aina808@hawaii.edu

Pearla Haalilio
Student Services Specialist
808.969.8824 | haalilio@hawaii.edu

Wendy Medeiros
Office Assistant III
808.969.8816 | wendymed@hawaii.edu

Katherine “Kawehi” Nguyen
College Readiness & Retention Facilitator
Early College / Running Start
808.969.8820 | kknguyen@hawaii.edu

Carrie Kuwada Phipps
Educational Specialist
University Center, West Hawai‘i
Serving All of Hawai‘i Island
808.969.8808 | carriekp@hawaii.edu

Ian Hirakawa
Academic Advisor (all majors)
808.969.8816 | ian31@hawaii.edu

Position Vacant (TBA)
Academic Counselor (all majors)

*PAL-OSS supports students with Admissions, Advising, Counseling, Orientation, Registration, and Referrals; available Laptop/WIFI Hotspot Loans; and more!
Support Services

Business Office/Cashier
Emelda Alaoan | emelda@hawaii.edu
Pālamanui Campus, Ēlama Bldg
808.969.8814 | Fax: 808.209.8021

Counseling, Advising & Support Services
HawCC-Hilo, Bldg 379 #5A
808.934.2720 | hawccssc@hawaii.edu

Financial Aid Office
HawCC-Hilo, Bldg 378
808.934.2712 (main line)
hawccfao@hawaii.edu
- Calla Luera (last names: A-G)
  808.934.2715 | cluera@hawaii.edu
- Sheena Mathews (last names: K, M-R)
  808.934.2716 | smathews@hawaii.edu
- Chelsie Rapoza (last names: H-J, L, S-Z)
  808.934.2717 | rapozac@hawaii.edu

Hā`awi Kōkua Center (Disability Services)
Mari Giel, MHRM, Coordinator/Counselor
HawCC-Hilo, Bldg 379
808.934.2725 | marigiel@hawaii.edu

HINET Workforce Ed. & Training Support
Craig Mitchell, Coordinator
HawCC-Manono, Bldg 379A #3
808.934.2689 | myhinet@hawaii.edu

Kō Education Center
Support Services in Honoka’a
Testing, Placement Services, Laptop/WIFI HotSpot Loans
808.775.8890 | koed@hawaii.edu

Support Services, Cont.

Mental Wellness & Personal Development
Kate De Soto, LCSW, MH Therapist
HawCC-Hilo, Bldg 379
808.934.2706 | mwpd@hawaii.edu

Career and Job Development Center
HawCC-Hilo, Bldg 388, Rm. 104
808.934.2720 | Fax: 808.934.2721

Kūlia Support Project
Technology & Study Skills Coaching
808.956.2240 | kuliaisp@hawaii.edu

Veterans Support/Special Populations
Warren “Wailani” Walker, Counselor
HawCC-Hilo, Bldg 379A
808.934.2702 | warrenwa@hawaii.edu

Helpful Mobile Apps and Sites
Adobe Fill & Sign - Android | iOS
LumiSight UH - Android | iOS
UH File Drop - Submit Files Securely

Scholarship Resources

AAUW of Kona
ACF Kona Kohala Chefs (Culinary @ Pālamanui)
Alu Like - Hana Lima (Native Hawaiian)
Hawai‘i CC - Types of Aid
Hawai‘i Community Foundation
Hawai‘i Education Association
Kamehameha Schools (Native Hawaiian)
OHA Scholarship List (Native Hawaiian)
RISE Project of Hawai‘i
UH Federal Credit Union (UHFCU)
UH System Scholarship Search

Hale Kea Advancement and Testing Center
HawCC-Hilo, Bldg 387
Testing, Placement Services, Laptop/WIFI HotSpot Loans
808.934.2540 | halekea@hawaii.edu

I Ola Hāloa Center for Hawai‘i’s Life Styles
HawCC-Hilo, Bldg 380 #34
Computer Lab, Mentoring, Workshops,
Tutoring: ‘Ōlelo/Hula/Cultural Arts/HAW/HWST
808.934.2600 | ioh@hawaii.edu

Pālamanui Library/Learning Center
HawCC-Pālamanui, Kaliko Bldg
Tutoring, Testing, and Placement Services
808.969.8830

University of Hawai‘i Hilo (UHH)
- Bookstore
  808.932.7394 | hilobook@hawaii.edu
- Edwin H. Mookini Library
  Resources & Services: eBooks/Journals/Media/News
  808.932.7286 | mookini@hawaii.edu

Distance Ed (DE) Resources

The Learning Center (TLC)
UH Hilo | 808.934.2530
- Virtual Help Desk | password: tutor
  Mon-Thu 9am-3pm, Fri 9a-1p
- Equipment Loans | DE Learner Laptop Request

Hawai‘i CC - Distance Education Resources
Honolulu CC - iKEA Workshop Series

University of Hawai‘i - IT Services (ITS) Help Desk
Laulima/Tech Support: available 24/7 including holidays
808.956.8883 | help@hawaii.edu
- Laulima Support for Students