Integrated Planning for Institutional Effectiveness

Purpose:
This policy identifies the various components that HawCC uses to plan for, implement support for, evaluate and improve student success. Each planning component provides evidence for HawCC to continuously modify and sustain process improvement, which ensures institutional effectiveness. The integration of the planning components also provides a means for HawCC to determine the effectiveness of meeting its mission and providing higher education opportunities in response to community needs.

Background:
During spring and fall 2011, the Chancellor convened several meetings of campus leaders (Chancellor; Vice Chancellors for Academic Affairs and Administrative Affairs; Deans of Liberal Arts and Career and Technical Education; Academic Senate and College Council Chairs; Accreditation Liaison Officer; UH Center at West Hawai‘i Director; Kauhale Director; Institutional Researcher; and the co-Chairs for the Self evaluation Steering Committee) to discuss the need for developing a policy that connects the various planning processes that occur on campus. On October 17, 2011, the draft was approved by this group. The College Council approved it on November 4, 2011. On November 18, 2011, the Academic Senate approved it.

Relevant UH System policies on planning:
- University of Hawai‘i Board of Regents (BOR) Chapter 4, Planning: Section 4-1--basic requirements for mission statements; Section 4-3, Unit Academic Plans; Section 4-5, Institutional Accountability and Performance; Section 4-7, Community Colleges
- UH Executive policy, E 4.201, Integrated Long-Range Planning Framework, serves as the implementing policy for BOR Chapter 4 by containing statements on “(1) the purposes of university planning; (2) the planning concepts and processes that provide the foundation for University of Hawai‘i planning; (3) the major components (outcomes/documents) of long-range planning at the University; (4) assessment and evaluation activities; (5) lead responsibility for planning implementation; and (6) the planning calendar.”
- University of Hawai‘i Budget Office web site has links to several documents for overall UH System budget planning.
- University of Hawai‘i Community Colleges (UHCC)
  - Original policies for UHCC planning were developed as part of the Chancellor for Community Colleges Memo (CCCM) series.
  - As a result of the decentralization of the Chancellor for Community Colleges’ office, some CCCMs were delegated to UHCC Chancellors and others were incorporated into a new set of policies, University of Hawai‘i Community Colleges Policy (UHCCP) series. A chart of the conversion is on the UHCC web page at http://www.hawaii.edu/offices/cc/docs/policies/UHCC_Policy_Conversion_Analysis.pdf
  - Strategic planning for the UHCC system is in UHCCP 4.101, Strategic Academic Planning.
  - Program Review for the UHCC system is in UHCCP 5.202, Review of Established Programs.
Components of planning

Mission
The HawCC mission provides the impetus for all of the college’s planning efforts. For planning purposes, a vision statement and the institutional learning outcomes (ILOs) are also included with the mission.

The College Council, under the guidance of the Chancellor, is responsible for regularly reviewing the mission and assessing the ILOs.

Kauhale
Through Kauhale, HawCC strives for excellence to meet its mission and outcomes, and to ensure student success. Kauhale maximizes “community” in HawCC’s mission through dialogue, planning, innovation, and assessment across traditional college divisions and units. Kauhale assists in the integration of the College’s planning efforts.

Planning Documents
HawCC’s Strategic Plan is aligned with the UH system and UHCC system strategic plans, all of which chart the course for the future direction of Hawai‘i’s public postsecondary education in response to changing academic, workforce and economic needs. The Academic Master Plan (AMP) provides a vision and direction for Hawai‘i Community College (HawCC) to meet anticipated educational needs in fulfillment of its mission. The development of the AMP integrates HawCC’s strategic planning and comprehensive program review processes. The AMP drives the Resources Master Plan and, as appropriate for specific objectives, the Technology Master Plan.

In the Technology Master Plan, HawCC integrates planning for technology in support of teaching and learning. The HawCC Resources Master Plan combines human, physical and fiscal resources into one college-wide plan.

STRATEGIC PLAN
Responsibility for the development of the Strategic Plan belongs with the Chancellor and Administrative Team in consultation with faculty, staff and students. The Strategic Plan may include UH System initiatives.

The College Council oversees an annual review of the Strategic Plan to determine the college’s progress toward the achievement of specific action strategies.

ACADEMIC MASTER PLAN
The development and regular review of the Academic Master Plan (AMP) is the responsibility of the Vice Chancellor for Academic Affairs (VCAA) as the Chief Academic Officer, in consultation with department/division chairs and their respective faculty in the disciplines, and the Academic Senate.

AMP initiatives come from within the college (i.e., programs, etc.), from the UH System, or from outside of the college (i.e., community or workforce needs, etc.).
TECHNOLOGY MASTER PLAN
The development and regular review of the Technology Master Plan (TMP) including hardware, software, licensing, networking, etc. is the responsibility of the Technology Committee.

TMP initiatives cover: administrative and academic computing, distance education technology needs, videoconferencing, in-class media support, campus web page development and maintenance.

RESOURCES MASTER PLAN
The development and regular review of the Resources Master Plan (RMP) is the responsibility of the Vice Chancellor for Administrative Affairs.

RMP initiatives include: physical facilities (CIP, LRDPs, Space Management Advisory Committee for utilization of existing space, parking, repair/maintenance schedule), equipment (depreciation schedule, vehicles, etc.), human resources, budget (supplemental, biennium), and extramural funding (i.e., grant or federal) and plans for institutionalization, if applicable.

Implementation
Planning at HawCC begins with instructional programs and units. These provide the means by which HawCC provides curriculum and support to students and the community served.

- Programs
- Units

Evaluation and Continuous Process Improvement
How well students are learning and supported is determined by HawCC regularly gathering and evaluating evidence college-wide. All instructional programs and units participate in the Comprehensive Program and Unit Review (CP/UR) process, a 5 year cycle. An evaluation of each CP/UR by members of the College Effectiveness Review Committee (CERC) identifies revisions that may be needed to update the Strategic Plan, Academic Master Plan, Resources Master Plan and the Technology Master Plan. Action Plans in each CP/UR include connections to specific Strategic Plan Action Strategies, and self-identified strengths and weaknesses and are considered and evaluated by CERC members in order to develop supplemental and biennium budget recommendations that are sent to the Chancellor. Other information such as Repair/Maintenance and Depreciation is collected and given to the Vice Chancellor for Administrative Affairs to update the Resources Master Plan as needed. Assessment results reported in the CP/URs are evaluated by CERC members and the feedback is sent back to programs and units via the Vice Chancellor for Academic Affairs. CP/UR writers include an analysis of goals met since the previous CP/UR submitted.

- Assessment (5 year cycle)—VCAA evaluates and gives feedback to departments/divisions/programs/units for updates as needed to the Academic Master Plan
- Comprehensive Program/Unit Reviews (5 year cycle)→evaluated by CERC→VCAA→feedback to departments/divisions/programs/units for updates as needed to the Academic Master Plan
• Comprehensive Program/Unit Reviews (5 year cycle)→evaluated by CERC→VCAA→Chair, Technology Committee for updates to the Technology Master Plan

• Comprehensive Program/Unit Reviews (5 year cycle)→evaluated by CERC→VCAA→Vice Chancellor for Administrative Affairs for updates to the Resources Master Plan

• Comprehensive Program/Unit Reviews (5 year cycle)→evaluated by CERC→VCAA→Chancellor and Administrative Team for: development of biennium and supplemental budgets, and updates to the Strategic Plan

• Annual Program/Unit reviews—VCAA evaluates and gives feedback to→UHCC System IR Office, Programs and Units, and the Administrative Team for updates, as needed, to the Strategic Plan, Academic Master Plan, Technology Master Plan and Resources Master Plan.

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New Policy
Issued by: Noreen Yamane, Chancellor